

Volkswagen AG has established that on Golf vehicles of a limited production period there is a possibility that the seat belt on the front passenger side is not correctly attached to the lower anchoring point. Volkswagen has written to all impacted customers.

If the lower anchoring point of the belt system is not attached then the protective effect of the seat belt is greatly restricted. In the event of an accident this could lead to significant or deadly injuries to the occupant in the front passenger seat.

For safety reasons a check of your vehicle is necessary. Before the repair of your vehicle we ask you to carry out a check yourself.



Please firmly pull on the belt webbing of the lower anchoring point in the direction of the arrow (see illustration) on the front passenger seat.

If the belt webbing does not detach from the anchoring point then the vehicle poses no risk.

If the belt webbing detaches from the lower anchoring, please do not use the front passenger seat until your vehicle is repaired.



Please also carry out an additional visual inspection.

Check whether the belt webbing has been threaded through both the rubber grommet and the metal lug. Illustration

B. In this case, the vehicle poses no risk.

If the belt webbing is only threaded through the rubber grommet, please do not use the front passenger seat until the vehicle is repaired.

If you have received a letter saying that your vehicle is affected, please make sure to contact your local **Volkswagen Authorised Repairer** as soon as possible to make an appointment. The **Volkswagen Authorised Repairer** closest to you can be found on <https://www.volkswagen.co.uk/find-a-retailer>, should you have any further concerns please contact Volkswagen Customer Services on **0800 9540225**.

We ask for your understanding of this measure, which is being carried out in the interests of your own safety and the safety of other road users. We appreciate your confidence in the Volkswagen brand and thank you for your loyalty.